

Group	Product	Warranty Period	Owner Cleaning and Maintenance requirements to maintain warranty
Composite	Composite Door Finish and Corrosion	Rosewood/Oak - 5 years, Sprayed - 5 years, non sprayed - 10 years	To maintain door appearance quality, we recommend that it be cleaned regularly to minimize the build up of grime and dirt, and to prolong the life of the surface. The frequency of cleaning will vary by the door's position and the environmental conditions in which it is fitted, but, in general cleaning should take place not less than bi-monthly. Accidental dents or scratches may be repaired by applying fibreglass filler, similar to that used for the automotive body repair, rubbing it down and painting with touch-- up paint. Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Composite	Composite Door Integrity (bowing)	10 Years	Maintain cleaning schedule as above
Composite	Composite Door Glazing Units	10 Years	Clean with off the shelf glass cleaner
Composite	Lead and georgian bar within glazing units	1 year	
Composite	Composite PVC Frame Finish and corrosion	Rosewood/Oak - 5 years, Sprayed - 5 years, standard colours - 10 years	Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Composite	Composite PVC Frame Integrity	10 Years	
Composite	Composite Threshold Rubbers	1 Year	
Composite	Twin Rebate Composite Door Finish and corrosion	Sprayed - 5 years, standard colours - 5 years	Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Composite	Twin Rebate Composite Door Integrity (bowing)	3 years	Maintain cleaning schedule as above
Composite	Winkhaus Products	10 Years Mechanical and Corrosion	All moving parts and hooks must be lubricated at least once a year using a light grease such as petroleum jelly, or similar. Hallmark should be consulted first if it is intended to install the lock in humid rooms/conditions or in areas with aggressive/corrosive environment
Composite	ERA Products	10 Years Mechanical and Corrosion	Products installed in areas where exposure to corrosive contaminants is more prevalent (including, but not limited to, coastal and estuarine environments, regions of heavy industrial processing, and areas adjacent to construction activities) will require a higher frequency of cleaning cycles to maintain the high quality finish. Failure to maintain the products in a clean condition will invalidate the guarantee
Composite	UAP Products	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.
Composite	Avocet Products	5 Years Mechanical and Corrosion	316 grade stainless steel based door handles must be cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used. DO NOT USE - Carbon steel brushes and steel wool as these can leave particles embedded in the surface which can lead to rusting.
Composite	Briscant Products	20 Years direct with Briscant Mechanical and Corrosion	See briscant for cleaning instructions
Composite	Avocet Steel Bars	5 Years Mechanical and Corrosion	316 grade stainless steel based door handles must be cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used. DO NOT USE - Carbon steel brushes and steel wool as these can leave particles embedded in the surface which can lead to rusting.
Fire Doors	Composite Fire Door Finish and Corrosion	Rosewood/Oak - 5 years, Sprayed - 5 years, non sprayed - 10 years	To maintain door appearance quality, we recommend that it be cleaned regularly to minimize the build up of grime and dirt, and to prolong the life of the surface. The frequency of cleaning will vary by the door's position and the environmental conditions in which it is fitted, but, in general cleaning should take place not less than bi-monthly. Accidental dents or scratches may be repaired by applying fibreglass filler, similar to that used for the automotive body repair, rubbing it down and painting with touch-- up paint. Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Fire Doors	Composite Fire Door Integrity (bowing)	10 Years	The fire door must be installed to the manufacturers method of installation, any deviation from the specified installation method will invalidate the warranty. Any tampering, removing or changing of this Qmark certified product will invalidate the warranty and certification associated. Maintain Cleaning Schedule as above
Fire Doors	Composite Fire Door Glazing Units	10 Years	Clean with off the shelf glass cleaner
Fire Doors	Composite FireFrame Frame Finish and corrosion	Rosewood/Oak - 5 years, Sprayed - 5 years, standard colours - 10 years	Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Fire Doors	Composite FireFrame Frame Integrity	10 Years	The fire door must be installed to the manufacturers method of installation, any deviation from the specified installation method will invalidate the warranty. Any tampering, removing or changing of this Qmark certified product will invalidate the warranty and certification associated. Maintain Cleaning Schedule as above
Fire Doors	Composite Threshold Rubbers	1 Year	
Fire Doors	Winkhaus Products	10 Years Mechanical and Corrosion	All moving parts and hooks must be lubricated at least once a year using a light grease such as petroleum jelly, or similar. Hallmark should be consulted first if it is intended to install the lock in humid rooms/conditions or in areas with aggressive/corrosive environment
Fire Doors	UAP Products	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.
Fire Doors	Yale	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.
Fire Doors	Zoo	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.
Fire Doors	Rutland	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.

Panels	UPVC Panels Finish and Corrosion	Rosewood/Oak - 1 year, Coloured - 1 Year, White - 3 Years	Do; • Frequently wash down the panel surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the panel. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Panels	UPVC Panels Steel Trims	5 Years	316 grade stainless steel based trims must be cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used. DO NOT USE - Carbon steel brushes and steel wool as these can leave particles embedded in the surface which can lead to rusting.
Panels	UPVC Panel Glazing Units	5 Years	Clean with off the shelf glass cleaner
Panels	Lead and georgian bar within glazing units	1 Year	
Panels	Aluminium Panels Finish and Corrosion	5 Years	Do; • Frequently wash down the panel surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the panel. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Panels	Aluminium Panels Steel Trims	5 Years	316 grade stainless steel based door trims must be cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used. DO NOT USE - Carbon steel brushes and steel wool as these can leave particles embedded in the surface which can lead to rusting.
Panels	Aluminium Panel Glazing Units	5 Years	
Panels	Lead and georgian bar within glazing units	1 Year	
Panels	UAP Products	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.
Panels	Avocet Products	5 Years Mechanical and Corrosion	316 grade stainless steel based door handles must be cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used. DO NOT USE - Carbon steel brushes and steel wool as these can leave particles embedded in the surface which can lead to rusting.
Panels	Briscant Products	20 Years direct with Briscant Mechanical and Corrosion	See briscant for cleaning instructions
Full System Ali	Sunflex	1 Year mechanical - 5years Corrosion based on 5km from the Coast, less than 5km requires marine grade for a 5 year corrosion warranty	Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Full System Ali	UAP Products	2 Years Mechanical and Corrosion	Aluminium and zamak based door handles are installed inland (defined as 25 miles from the coast or 5 miles from highly populated industrial areas) and are cleaned monthly with a moist cloth. At no point should any form of cleaning agents be used. Nanocoast 316 grade stainless steel based door handles are cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used.
Full System Ali	Avocet Products	10 Years Mechanical and Corrosion	
Full System Ali	Aluminium Panels Finish and Corrosion	5 Years	Do; • Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the door. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Full System Ali	Aluminium Panels Steel Trims	5 Years	316 grade stainless steel based trims must be cleaned with a lemon based very mild soap solution and a soft cloth once a month, or every 2 weeks in areas of high sea salt such as coastal areas. At no point should any form of cleaning agents be used. DO NOT USE - Carbon steel brushes and steel wool as these can leave particles embedded in the surface which can lead to rusting.
Full System Ali	Aluminium Panel Glazing Units	5 Years	Clean with off the shelf glass cleaner
Full System Ali	Lead and georgian bar within glazing units	1 Year	
Laminated Supplies	UPVC Panels Finish and Corrosion	1 Year	Do; • Frequently wash down the panel surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the panel. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Laminated Supplies	Aluminium Panels Finish and Corrosion	1 Year	Do; • Frequently wash down the panel surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth. Do Not; • Use abrasive cleaners or scouring pads on the surface of the panel. • Use high pressure or steam cleaners. • Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.
Please note that any modifications to supplied parts or the use of non genuine key blanks will invalidate warranty			